

WHO TO CALL FOR HELP!

If you are unable to determine the appropriate contact person from the list below, you may contact the Division of Public Water Supplies (DPWS), Compliance Assurance Section (CAS) at EPA.PWSCCompliance@illinois.gov

Division of Public Water Supplies	Matt Maas, Division Manager	matthew.maas@illinois.gov
⇒ Overall Questions on Water Quality and Monitoring DPWS – Compliance Assurance Section	Tatum DeMay, Manager	217/558-0903 / tatum.demay@illinois.gov
⇒ Total Coliform / Bacteriological Coliform Site Plan Assistance New Construction	Blake Marr Regional Office Staff Permit Section Staff	217/557-3630 / blake.marr@illinois.gov See Reverse Side 217/782-1724
⇒ Boil Order Questions / Results	Regional Office Staff	See Reverse Side
⇒ Consumer Confidence Report Available at: http://water.epa.state.il.us/dww/index.jsp	Jasmine Hatcher-Moorman	217-782-5713 EPA.PWSCCompliance@illinois.gov
⇒ Changes in Ownership/ROINC/Personnel	Kevin Perkowitz	217/785-8410 / kevin.perkowitz2@illinois.gov
⇒ Cross-Connection Control Programs	Regional Office Staff	See Reverse Side
⇒ Public Water Supply Loan Program	Nidhan Singh	217/782-2027
⇒ Fluoride Compliance To order fluoride bottles	IDPH- Dental Health Certified Laboratory	217/785-4899 Your Laboratory
⇒ Illinois EPA Laboratory Lab Fee Program, Billing/Payment	Laboratory Staff	217/782-9780
⇒ Lead/Copper Requirements Monitoring requirements/site plan information Public Education Lead Service Line Material Inventory/Replacement Plans School/Child Care Monitoring Requirements	EPA.LeadandCopper@illinois.gov Justin Burge Adam Nutt Kathryn Capranica Elle Wright	217/785-9351 217/524-4655 217/782-1838 217/782-9892
⇒ Monitoring Requirements Inorganic Chemicals (IOCs) Monitoring Schedules Nitrate/Nitrite Radiological Turbidity/Residual Disinfection (SWTR)	EPA.PWSCCompliance@illinois.gov Kristen Zanon http://water.epa.state.il.us/dww/index.jsp Kristen Zanon Kristen Zanon Jasmine Hatcher-Moorman	217-782-0328 / kristen.zanon@illinois.gov 217-782-0328 / kristen.zanon@illinois.gov 217-782-0328 / kristen.zanon@illinois.gov 217-782-5713 / jasmine.hatcher-moorman@illinois.gov
Synthetic Organic Chemicals (SOCs) Disinfection Byproducts (DBPs)	Mandy Trader Jasmine Hatcher-Moorman/Sara Parmenter	217-524-1662 / mandy.trader2@illinois.gov 217-782-5713 / jasmine.hatcher-moorman@illinois.gov
Volatile Organic Chemicals (VOCs) Unregulated Contaminant Monitoring (UCMR) Groundwater Rule PFAS	Mandy Trader US EPA Blake Marr	217-524-1662 / mandy.trader2@illinois.gov 217/557-3630 / blake.marr@illinois.gov
⇒ Operator Certification General Questions Training Provider Course Approvals Drinking Water OpCert Wastewater OpCert	EPA.PFAS@illinois.gov David Saladino, Working Supervisor EPA.OperatorCertification@illinois.gov Corinne Cullina Corinne Cullina Katherine Andring	217/558-4115 / david.saladino@illinois.gov 217/782-7390 / corinne.cullina@illinois.gov 217/782-7390 / corinne.cullina@illinois.gov 217/785-1978 / Katherine.andring@illinois.gov
⇒ Public Notification	Justin Burge	217-785-9351 / justin.burge@illinois.gov
⇒ Vulnerability Waivers Applications	Mandy Trader Mandy Trader	217/524-1662 / mandy.trader2@illinois.gov
⇒ Water Supply Customer Complaints	Regional Office	See Reverse Side
⇒ Water System Inspections/Sanitary Surveys	Regional Office	See Reverse Side
⇒ Freedom of Information Act Requests (FOIA)	https://epa.illinois.gov/foia.html	217/558-5101
FAX Number		
⇒ Division of Public Water Supplies	Public Water Supply FAX	217/782-0075

⇒ Permits, Construction or Operating Permit Section Manager	https://epa.illinois.gov/topics/forms/water-permits/drinking-water.html	
General and Operating Permit Questions	Chris Johnston, Manager Chris.johnston@illinois.gov , 618/964-0050	
	"Ask for Engineer on Call" or email	217/782-1724
		EPA.PWSPermits@Illinois.gov
Application for Aquatic Pesticides/algaecides	Gerard Zimmer Gerard.zimmer@illinois.gov	217/782-5813
Restricted Status/Critical Review	Chris Johnston Chris.johnston@illinois.gov	618/964-0050
Expedited Permit requests	Jaime Rabins Jaime.rabins@illinois.gov	217/524-3035
Corrosion Control Treatment	Jenny Larsen Jenny.larsen@illinois.gov	217/782-1635
Ultraviolet Light	Matt Talbert Matt.talbert@illinois.gov	217/278-5826
PFAS	Matt Talbert Matt.talbert@illinois.gov	217/278-5826
⇒ Groundwater Protection Program		217/782-1020
Groundwater Section Manager	Amy Zimmer amy.zimmer@illinois.gov	217/557-3181
Source Water Protection Unit		
Source Water Protection Plans Email	EPA.SourceWaterProtection@illinois.gov	
Source Water Protection Website	https://epa.illinois.gov/topics/water-quality/swap.html	
Regional Groundwater Protection Planning	Kari Beckum/Rebecca DeMay	217/782-1020
Source Water Assessments	Ryan Bennett/Alan Fuhrmann	217/782-1020
Regulated Recharge Areas/Class III Groundwater	Lauren Hunt	217/524-9048
Groundwater Monitoring Program	Alan Fuhrmann	217/557-3179
Groundwater Staff, Rockford Office	Rebecca DeMay	815/987-7272
Hydrogeology Unit		
Hydrogeologic (Modeling) Technical Assistance	Heather Mullenax	217/785-3246
Minimal Hazard Certification	Justin Bierwagen	217/785-1871
Groundwater Standards/Technology Regulations	Lauren Hunt	217/524-9048
Setback Zones, Waivers, and Exceptions	Justin Bierwagen	217/785-1871
Maximum Setback Zones	Heather Mullenax	217/785-3246
⇒ Emergency Response	Illinois EPA	217/782-3637
24-Hour Emergency Telephone	IL Emergency Management Agency	800/782-7860
⇒ Illinois EPA Drinking Water Watch	https://iepasdwis.illinois.gov/dww/index.jsp	
⇒ Field Operations Section (FOS)	https://epa.illinois.gov/topics/drinking-water/field-operations.html	
FOS Manager , Jeremy Chervinko, 217/278-5823, Jeremy.chervinko@illinois.gov		
Champaign Regional Office , (217/278-5800) FAX (217/278-5808)		
Counties: Champaign, Clark, Coles, Crawford, Cumberland, DeWitt, Douglas, Edgar, Effingham, Ford, Iroquois, Jasper, Livingston, McLean, Macon, Moultrie, Piatt, Shelby, Vermilion		
Working Supervisor Shane McCulley Shane.mcculley@illinois.gov		
Staff: Matt Talbert Matt.talbert@illinois.gov , Anthony Groenewold Anthony.groenewold@illinois.gov , Mustafa Muhyi Mustafa.muhyi@illinois.gov		
2125 South First Street, Champaign, IL 61820		
Collinsville Regional Office , (618/346-5120) FAX (618/346-5155)		
Counties: Bond, Calhoun, Clinton, Fayette, Greene, Jersey, Madison, Marion, Monroe, Randolph, St. Clair, Washington		
Working Supervisor: John Kinder John.kinder@illinois.gov		
Staff: Regan Taylor Regan.taylor@illinois.gov , James Blessman James.blessman@illinois.gov , 1101 Eastport Plaza Dr., Suite 100, Collinsville, IL 62234		
Elgin Regional Office , (847/608-3131) FAX (847/608-3139)		
Counties: Cook, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Will		
Regional Manager, Segundo Nallatan Segundo.nallatan@illinois.gov		
Staff: Grover Hopkins Grover.hopkins@illinois.gov , Dharmishtha Patel Dharmishtha.patel@illinois.gov , Dwayne Booker Dwayne.booker@illinois.gov , Gopi Ramanathan Gopi.ramanathan@illinois.gov , Fei Zhao Fei.zhao@illinois.gov , 595 South State Street, Elgin, IL 60123		
Marion Regional Office , (618/993-7200) FAX (618/997-1281)		
Counties: Alexander, Clay, Edwards, Franklin, Gallatin, Hamilton, Hardin, Jackson, Jefferson, Johnson, Lawrence, Massac, Perry, Pope, Pulaski, Richland, Saline, Union, Wabash, Wayne, White, Williamson		
Working Supervisor: John Kinder John.kinder@illinois.gov		
Staff: Zach Rodely Zachary.m.rodely@illinois.gov , Hunter Duzen Hunter.duzen@illinois.gov 2309 W. Main Street, Suite 116, Marion, IL 62959		
Rockford Regional Office , (815/987-7760) FAX (815/987-7005)		
Counties: Boone, Carroll, DeKalb, Henry, Jo Daviess, LaSalle, Lee, Marshall, Mercer, Ogle, Putnam, Rock Island, Stark, Stephenson, Whiteside, Winnebago, Woodford		
Working Supervisor: Kirk Bergstrom Kirk.bergstrom@illinois.gov		
Staff: Andrew Holloway Andrew.holloway@illinois.gov , Roy Slick Roy.slick@illinois.gov , Victor Aguado Victor.aguado@illinois.gov 4302 Main Street, Rockford, IL 61103		
Springfield Regional Office , (217/782-1724) FAX (217/782-0075)		
Counties: Adams, Brown, Cass, Christian, Fulton, Hancock, Henderson, Knox, Logan, McDonough, Macoupin, Mason, Menard, Montgomery, Morgan, Peoria, Pike, Sangamon, Schuyler, Scott, Tazewell, Warren		
Working Supervisor: John Bartolomucci John.bartolomucci@illinois.gov		
Staff: Mike Dragovich Michael.dragovich@illinois.gov , Jamie Cowles Jamie.cowles@illinois.gov , Cody Bauer Cody.L.bauer@illinois.gov 2520 W Iles Ave., MC #10 P.O. Box 19276, Springfield, IL 62794-9276		