

Appendix B

Chapter 15 Boil Orders

Boil Order Lifted Notification Example

The following example should be printed on the Public Water Supply Letterhead

*****Boiling Water No Longer Required*****

DATE: January 7, 2012
TO: Affected Main Street Area Water Customers
FROM: John Smith, Water Superintendent
SUBJECT: **BOIL ORDER LIFTED**

A water main break occurred early Monday on Main Street south of Washington Street. Service was interrupted for customers on Main Street between Washington Street and Adams Street.

Repairs are complete and the necessary flushing and purification verification steps have also been completed.

Water samples have been confirmed to be free of coliform bacteria by a certified laboratory. You may return to normal use of your water service.

Please call 555-1212 if you have any questions. The Springton Water Commission apologizes for any inconvenience.

John Smith
Water Superintendent
Springton Water Commission